

Heatherstones Court

helping people regain independence in a community setting



for people who may stay with us

www.calderdale.gov.uk

Calderdale
Council

What is Heatherstones Court?

Heatherstones Court is a new service for Calderdale. It has 12 apartments which are designed to provide the time and space for you to adjust after being in hospital. It can also offer you - for a short period - the help and support which you need but cannot receive at home.

Apartments at Heatherstones Court have all the things you would expect to find at home, such as a kitchen and a private bedroom with en suite bathroom facilities. There are also some added extras that you may need such as items of equipment, a care line or a falls detector. These will be tailored to your needs after you have taken part in an initial assessment with staff.

The staff team is made up of people who are trained to provide the right level of support for you when you need it. For example personal care, practical support, housing advice and therapy to help you rebuild your strength and confidence.



This is a home away from home. The accommodation and fuel bills are free of charge, but you will need to pay for general living expenses such as food and toiletries.

Heatherstones Court does not provide 24 hour care or long term accommodation. When staff members are not on site an emergency response can be called through the care line in your apartment.

A member of the team will carry out an assessment with you to check if the service will be suitable for you. Once this has happened and you and the team agree, you will be able to come to stay when there is an available apartment. You can stay for up to 6 weeks depending on your level of need, but we expect to get you back home more quickly wherever possible.

What to bring...

We have created this checklist to help when you are thinking about all the things that you need to bring to Heatherstones Court:



Bedding... Bedding can be provided on request, or you can bring this from home if you prefer.



Clothes... You will need to bring your own clothes to wear. Laundry facilities are available on site.



Food... Heatherstones Court does not provide catering but you can get help to make your meals if this is highlighted in your assessment. Meals can be delivered at your own cost.



Money... You will need to pay for your living expenses, such as food, toiletries, mobile phone and clothing.



Insurance... Heatherstones Court does not have insurance to cover your personal belongings during your stay. Your home insurance may cover your possessions while you are away from home but you will need to check if this is the case. You are responsible for any valuables you bring to Heatherstones.



Internet access... wi-fi is available free of charge in the apartments.



Medication... Please bring your own medication with you.



Your visitors... You can choose when people are welcome to visit you - Heatherstones Court has a front door entry system which can be opened from each apartment, and each apartment also has an individual front door inside the block.



Car parking... There is limited parking free of charge at Heatherstones Court and ample on street parking in the nearby area.

If you would like to look round Heatherstones Court we can usually arrange a convenient time and date for you to come and see the facilities that are available. Just pick up the phone and have a chat with our friendly team.



Where to find us...

Heatherstones Court
Queensgate
Halifax
HX3 0DH

Telephone 01422 392229
Web www.calderdale.gov.uk/socialcare/homecare
Email heatherstones.court@calderdale.gov.uk

Useful information for people who are staying with us:

Your apartment number is

Your moving in date is

Your named key worker at Heatherstones is