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Locala Community Partnerships

Freepost plus RSTJ-EYJA-UCTB

Beckside Court, Bradford Road, Batley WF17 5PW

Customer Liaison: 030 3003 4529 or [enquiry@locala.org.uk](mailto:enquiry@locala.org.uk)

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**This leaflet is available in other languages and can be made available in large print, Braille or on audiotape**

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# Calderdale School Nursing Service



Patient Information Leaflet



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## Your School Nursing Service

### Our Aim

The School Nursing Service aims to promote and support the health and well-being of all school age children, both in schools and in the wider community.

### The School Health Team

Your School Nursing Team is made up of registered nurses some with a specialist qualification in School Nursing, a School Nurse team leader and School Nurse assistants. This team works alongside children and families, school staff and other professionals.

### Every School in Calderdale has a School Health Team

Every school in Calderdale has access to a School Nurse Team to advise on health issues. The team supports school age children in schools, health centres, children's centres and many other community settings, and can also undertake home visits.

Referrals can come from a variety of sources including:

- Pupils, parents/carers
- Doctors and other health professionals
- School staff
- Other agencies

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### The Service

- Health advice and support to schools, children and young people and their parents/carers
- Referrals to specialist services
- Support for children and families with special needs and complex medical needs
- Safeguarding, and promoting, the welfare of children and young people
- Promotion of healthy lifestyle options to individuals, families and communities
- Support for children with long term and short term conditions, including eczema, epilepsy, asthma and diabetes
- Implementing new and best practice in asthma care
- Supporting and assisting education settings to become health promoting environments

### Compliments and Complaints

We are always looking at ways of improving our service. If you have a comment or compliment about the School Nursing service please contact the team on **030 3330 9974**.

If you have a complaint then please:

- Speak to a member of the team in the first instance, giving them the opportunity to respond
  - Contact the School Nurse team leader or ask to speak to the locality manager on 030 3330 9974
  - If you are not sure who to talk to, or would like to take your complaint further, then please contact Locala Customer Liaison on 030 3003 4529. Or write to Locala Customer Liaison, Freepost plus RSTJ-EYJA-UCTB, Beckside Court, Bradford Road, Batley, WF17 5PW.
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