

All Age

Disability Strategy



2017-18

Creating access to all areas
and all parts of Calderdale life

All Age Disability Strategy



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“Help me live a happy and independent fulfilled life to be able to do as much as I can even though I have a disability.”

All Age Disability Strategy



The purpose of the strategy

We want to be The Best Borough in the North for everybody including a place where disabled people can access all areas and all parts of Calderdale life. This strategy is for everyone living, working, studying and visiting Calderdale.

Our strategy is about everyone, disabled people, family members, carers, friends, neighbours, employers, educators, decision makers, funders and planners. It aims to challenge thinking, change attitudes and inform Calderdale that disability and removing barriers is everyone's responsibility and everyone has an important part to play. We want disabled people to be independent and equal in society, and have choice and control over their own lives.

A disability is defined as 'a physical or mental impairment that has a 'substantial' and 'long -term' negative effect on a person's ability to do normal daily activities'¹.

Calderdale Council have led on the development of this initial 12 month strategy which aims to provide a first look at opportunities, facilities and activities across Calderdale. Through challenging and changing existing attitudes, looking at an initial action plan the aim is for the strategy to be led by disabled people and their organisations working with other partners. This strategy will report back on the consultation undertaken between February and May 2017 with a wide range of stakeholders

Throughout this strategy there are a number of direct quotes from disabled people and members of their support networks that were provided through surveys and events through out the consultation.

“It is vitally important for children, young people and adults to be supported and enabled to achieve the best possible opportunities and experience and happy, safe and ordinary life.”

¹ Definition of disability under the Equality Act 2010

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Foreword

We are proud to present Calderdale's first All Age Disability Strategy that sets out an initial plan for how disabled people can live happy, independent and successful lives.

An estimated 37,600 residents in Calderdale have some form of disability: each and every one of those people deserves to be able to access the support, develop their skills and to meet life's challenges and make the most of their opportunities.

We recognise everyone is different and we know everyone matters. Calderdale's mission to Be the Best Borough in The North includes our aims to be fully inclusive and reduce inequalities so disabled people can access all areas and all parts of Calderdale life and help us build a sustainable future for everyone.

We want disabled people to be independent and equal in society, and have choice and control over their own lives. Disability should never be a barrier to live a happy, independent and successful life. Our aim for this strategy is to support removing barriers for all types of disability through challenging and changing attitudes and informing Calderdale that this is everyone's responsibility.



Councillor Megan Swift
Cabinet Member-Children & Young
People's Services



Councillor Bob Metcalfe
Cabinet Member - Adults, Health
and Social Care

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Introduction

Our Vision

We all have a moral imperative to make sure disabled people living, working, studying and visiting Calderdale are supported, empowered and enabled to live their lives to the full. Our vision is that all children in Calderdale are happy, healthy, safe, and successful and for Calderdale to be a child-friendly borough and ensure that the support we provide for individuals and communities will focus on building resilience and independence so that we can help adults to be as independent as they can be. For those adults have their rights promoted, for some this will include protecting them from all forms of abuse or discrimination and enable people to take appropriate risks and balance this with duty of care.

Our approach

Our approach will be focussed on improving people's lives, focussed on breaking down barriers for people and between agencies and services, and on making sure people's happiness, aspirations and successes are never limited due to a disability. Our person centred approach will ensure people have experiences they value: developing relationships, making choices, contributing, having valued roles and sharing Calderdale places.

Strategic priorities 2017/18

Our priorities; Grow the economy, reduce inequalities and build a sustainable future have been shaped by national policies, legislation and good practice and are fundamentally underpinned by the needs of our communities in Calderdale.²

The context for Calderdale's strategy

Our strategy is aligned with the many forms of legislation and policy relating to disability, equality and improving the quality of life for disabled people.

“It is important that people feel comfortable and safe wherever they go, without prejudice or discrimination”

² <https://www.calderdale.gov.uk/v2/council/data-and-information/priorities-and-performance/our-mission-and-priorities>

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Social model of disability

The social model of disability is the way society is organised causes disability and creates barriers for people, not a person's physical or mental impairment, illness or difficulty. Disabled people developed the social model of disability because the traditional medical model did not explain their personal experience of disability or help to develop more inclusive ways of living. Their experiences have shown that in reality most of the problems they face are caused by the way society is organised. Impairments or bodies are not the problem. Social barriers are the main cause of barriers they face including people's attitudes to disability, and physical and organisational barriers.

The 12 pillars of independent living³

The 12 pillars of independent living developed by disabled people identify a range of issues that need to be worked on and improved to make independent living a reality. Under each of the 12 Pillars (plus digital inclusion) there are a wide range of practical solutions to facilitate Independent Living, disability equality and social inclusion.

Equality Act 2010

The Equality Act 2010 is a major piece of legislation that brings together and strengthens the various existing pieces of anti-discrimination legislation that have been passed since the 1970s.

The United Nations Convention on the Rights of Persons with Disabilities

The Convention on the Rights of Persons with Disabilities is an international human rights treaty of the United Nations intended to protect the rights and dignity of persons with disabilities. Parties to the Convention are required to promote, protect and ensure the full enjoyment of human rights by persons with disabilities, and ensure that they enjoy full equality under the law. The Convention has served as the major catalyst for viewing persons with disabilities as full and equal members of society with human rights, rather than as objects of charity, medical treatment and social protection.

³ Appendix 1

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Calderdale



Table below shows limiting long term illness by age group in Calderdale 2011 Census

Age group	Number of population	Percentage of population
0 to 15 years	1,443	3.6%
16 to 24 years	1,165	5.5%
25 to 34 years	1,868	7.6%
25 to 49 years	5,316	11.7%
50 to 64 years	9,359	23.5%
65 to 74 years	6,810	38.9%
75 to 84 years	6,497	62.3%
85 years and over	3,012	82.4%
Age not stated	1,230	68.4%
Overall	36,600	18.0%

There are 208,400 people in Calderdale according to the ONS 2015 Mid-year population estimates. 7.1% (9,330) of Calderdale residents received ESA or Incapacity Benefit, 4% (9,130) of Calderdale residents received DLA in and 11.5% (4,285) of people aged over-65 claimed attendance allowance - May 2016

18% of population with a long term health problem or disability which limits activities (2011 census neighbourhood statistics)

Around 2,900 children in Calderdale have a disability (Mid year sub national population estimates 2015). Calderdale Disabled Children's Census figures reveal that around 1,500 (3%) of resident children have their day to day activities limited by a long-term health condition or disability. Government figures suggest that around 2,700 (7.3%) of school pupils in Calderdale are identified as having specific, moderate, severe, profound or multiple learning difficulties. This is significantly higher than Yorkshire and the Humber (5.0%), and England (5.0%) averages

6,225 children are identified as having some form of disability or additional need, including SEN support in school, Statements of SEN and Education health and care (EHC) plans

In Calderdale there are approximately 20,000 carers - about 10% of the population. Many carers do not think of themselves as a carer and so do not know about the services and support which is available to them. The rising older people population highlights the importance of carers and the services they provide - given that the majority of carers care for older people.

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Engagement

Between February and June 2017 we held and attended a range of events with different groups of people and undertook a survey across Calderdale; responses and peoples views were recorded, discussed and shared. This ensured that the voice of disabled people, their families and carers drove the priorities within this initial strategy.



This representation of the words people used to describe the best thing about living Calderdale. Words are weighted by popularity.

This strategy has also been developed in consultation with health and social care professionals, and a range of public, voluntary and community sector organisations, including care and support providers.

Calderdale Councils All Age Disability Board, who meet on a regular basis and will be responsible for the delivery of this initial strategy, have overseen the development and ensured that all of the insight from consultation has been taken into consideration. The Board will support the development of partnerships to deliver the future longer term strategy.

Current membership of the partnership board represents:

- Safeguarding and Quality
- Strategy and commissioning
- Adult and Children's Social Care
- Public Health
- Family Support
- Special Educational Needs (SEN)

**“Please look past the disability
and see the person”**

**“Celebrate that diversity
is strength”**

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Who we spoke to

**Over
800**

The number of individual people we spoke to about the All Age Disability project

**12 to 92
years**

The age range of people who had their say about the All Age Disability project

52

The number of events or meetings we attended specifically to talk about the All Age Disability project

189

The number of people that completed the All Age Disability online survey

What they told us

- It is essential to involve disabled people, their families and disabled people's organisations and groups in decision making about services and access to places using their expertise from experience.
- To challenge thinking, support change in attitudes and inform Calderdale that disability and making places accessible is everyone's responsibility and everyone has an important part to play.
- That the focus should be on improving peoples lives and that their happiness, aspirations and successes are not limited due to a disability.
- Disabled people and members of their families have told us that moving between children's and adults services can be a difficult time. They worry about transition and the availability of support, changes in systems and how to navigate them.
- To ensure that services and agencies work better together to make life easier for disabled people and their families.
- Disabled people want valued experiences such as developing relationships, making choices, contributing, and sharing Calderdale places with everyone else.

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All Age Disability Service

We are developing a new approach to All Age Disability in Calderdale, including a transformation of services, a greater understanding of need and the design and delivery of an All Age Disability Service. This is based on what disabled people and their families have told us that consistency across all age services would help to ensure clear understanding, expectations and better quality services and support for disabled people living in Calderdale. This is supported by national policy and guidance including our own transitions protocol. As part of our consultation we asked how the new All Age Disability Service would be able to support people;

“Hopefully it would enable a seamless transition to adulthood, with better anticipation and planning for the next steps.”

“Reduce time spent repeating our story time and time again.”

“People need us (Council) to spend wisely so we can help more people using the same amount of resources, think creatively and work together to help disabled service users remove the obstacles to their full enjoyment of life.”

“I am hopeful that the All Age Disability Service would provide a smooth transition from childhood to adulthood as this has not been the case for us as a family.”

“A clear pathway for provision plus a one stop shop for referrals and service delivery plus colleagues working together effectively will equal happier families.”

“Clear information as to accessibility of services and ‘joined up thinking’ across all agencies.”

“By making me feel part of Calderdale again.”

“It would make things more accessible and give more opportunities”

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Examples of good practice

Local Offer Live event

In May 2017 our Local Offer Live event was used to draw parents and carers attention to the wealth of support and information available in Calderdale with a focus on summer holiday activities. There were 37 stallholders supported the event and ranged from Early Years through to Adult Day services and included voluntary, health, local authority representatives and short break providers. A total of 141 people visited the event including parents and carers, family members, children and young people.

More information is available on the website: Local.Offer@calderdale.gov.uk

Email: Local.Offer@calderdale.gov.uk

“It was helpful to speak to experts who can offer practical advice and support, much appreciated.”

“Very good range of information, now I know what questions to ask and arrangements for my daughter moving to high school.”

“This event has been overwhelmingly Brilliant! My son is 16 and I have been searching for social things he can feel able to access. I leave today full of hope that I’ve found him many possible places and that there is help and support we can access. Thank you very much.”

“This event has been absolutely FANTASTIC!! I am overwhelmed with how much help and support is out there that I have never known about. I am so glad I attended. It has given me a lot of hope.”

Making Hebden Bridge accessible to all project

The Community Foundation for Calderdale and Hebden Bridge Partnership came together for a new initiative, designed to help the local economy recover from the Boxing Day 2015 floods and to promote Hebden Bridge as an exemplary town for access for disabled people and access issues. Both the Community Foundation and the Partnership are conscious that one of the side-effects of current local flood resilience work could potentially be that shops, premises and public buildings become less accessible for disabled people (floors are raised, steps put in, etc.). The aim with the new initiative is both to assist local disabled people, but also to make the town as attractive as possible to visitors and tourists who have particular access needs and broaden the range of people who decide to visit the town. This project focussed on helping local businesses and community organisations improve access to their premises. The Community Foundation agreed to fund access audits of local businesses and community premises from the local specialist social enterprise Visits Unlimited by Chris Cammiss. Chris, who is a wheelchair user and brought a wealth of expertise to focus on accessibility in its

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broadest sense, who ensured, wherever possible, low-cost solutions to access difficulties. Following the audits funding support was from the Community Foundation for Calderdale to help local business and community organisations to act on the recommendations of the audit. **More information is available on the website:** www.visitsunlimited.org.uk/accessible-hebden/

Better Lives at No. 42

In May 2017 a new way of providing adult social care is launched in Calderdale to boost the health and wellbeing of local residents. The new service, 'Better Lives at No. 42' based at 42 Market Street, Halifax is a shop run by social workers where people can go for information and advice on the services available in Calderdale and will also an opportunity to meet other people. The new service aims to provide support in the community at an earlier stage, to prevent or delay health issues in the future, its about 'conversations not assessments'. This means people can stay independent for longer and avoid stays in hospital or care homes. After researching a similar scheme in Shropshire, the Council piloted a smaller version of the proposed new practice in Calderdale last year which saw the team accept over 1,300 referrals and 96% of these were resolved without needing long-term involvement from social services in the first 6 months. Many people were reconnected to support from family and friends and the local community instead. The Council is being supported in this initiative by the National Development Team for Inclusion, a not-for-profit social change organisation which works with local authorities and community organisations around the country to facilitate the development of community-led social work.

More information is available on the website: <http://news.calderdale.gov.uk/pop-in-to-no-42-for-a-better-life/>

Special Stars Family Support Group

Special Stars is a family support group is for parents and carers with children who have complex health needs/ASD offering a wide range of support for parents and carers with disabled children from the BME community. The group provides support for families to develop resilience and social capital within their family's local area. Families are engaged through activities and therapeutic opportunities providing parents and carers the chance to share cultural and personal experiences and to gain support from each other.

"Being able to come to the group gives me support from other parents, I can talk to them and they understand and can give me advice too"

"The organised trips for the whole family are so important because they are accessible, I have two children with complex needs and it is very difficult to do activities as a whole family but we can through the help from this group"

"Sometimes I need support when I attend and sometimes I can offer support, that's how it works, we all support each other through our own experiences"

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Gig Buddies

Gig Buddies is a new initiative within Calderdale which aims to promote social inclusion among people who have a learning disability. The scheme aims to reduce the barriers faced by people with a learning disability in relation to accessing social activities. These have been identified as attending the theatre, cinema, live music and anything else that a person may wish to engage with in their leisure time.

The scheme aims to match volunteers who will be referred to as 'Gig Buddies' with people who have a learning disability based upon shared interests. Our aim is to create opportunities for people to meet and forge friendships based upon shared interests. The initiative is funded by Adult Health and Social Care and is being delivered in partnership with Square Chapel Arts Centre and the Brighton based charity Stay Up Late.

For more information is available on the website: www.squarechapel.co.uk/gig-buddies/

TRIP - Transition Resource to Independence Programme

TRIP provides an opportunity for young people aged between 16 and 25 years to experience independent living through a number of supported options. Whilst they are taking part in TRIP they will have an opportunity to stay in Flat and develop new skills. TRIP is a shared living experience too, young people will have their own bedroom but they may also share a living room and bathroom with another young person, get involved in activities and meet new people. There are different options for young people to experience independent living such as 1 to 3 nights tasters to up to a 6 week stay.

For more information visit the 'Preparing for adulthood' page on the website:

Local.Offer@calderdale.gov.uk

“I think that there should be more accessible facilities for disabled people in Calderdale.”

“Make sure there is equal access to education training employment opportunities and life skills”

“Give priority and highlight the importance of access and inclusion for all disabled people when developing and delivering all services.”

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What we will do next

A partnership structure will be put in place to drive forward this initial strategy leading to the development of the longer term plans for Calderdale. The structure will ensure the strategy continues to have the views of disabled people at the centre and remains relevant while continues to develop over time. The development of the structure will be led by the All Age Disability Board and key partners drawing upon current services and groups that have expertise based on personal experience, support and delivery. The initial actions will include;

- Ensure the All Age Disability Board has the right cross-sector membership, and establish the schedule of meetings.
- Further develop the Governance model of the strategy and define the terms of reference.
- Develop and define the engagement plan and co-production approach.
- Encourage organisations and providers of all kinds across Calderdale to sign up, showing their support and commitment for what the All Age Disability Strategy is trying to achieve.
- Set up a work programme for the All Ages Disability for the first 12 months.
- Identify resources to support the work of the All Age Disability Strategy.

A copy of this document and further information about the All Age Disability project can be found on our website:

www.calderdale.gov.uk/all-age-disability

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A sample of other strategies and plans for Calderdale

- Calderdale Adult Autism Strategy 2016
- Accessibility strategy for students with SEND in Calderdale 2015-2018
- Shaping the Housing Future of Calderdale - Strategic Housing Market Assessment 2015
- Calderdale Carers Strategy 2012 -2015
- Transformation Plan for Children and Young People's Emotional Health and Wellbeing 2015 -2020
- Calderdale Adult Learning Strategic Plan 2016-19
- Calderdale Dementia Strategy
- NHS Calderdale Clinical Commissioning Group 5-Year Strategic Plan 2014/15 – 2018/19

Joint Strategic Needs Assessments

The Joint Strategic Needs Assessment (JSNA) is an indispensable tool to support local groups, organisations and other interested parties who want to know more about the population health needs of Calderdale. The primary purpose of the JSNA is to paint the big picture in terms of current and future health and wellbeing needs of the people of Calderdale. The JSNA is the first place that local groups, organisations, commissioners and providers of health and any related services should go to for information about the health and wellbeing needs of Calderdale residents.

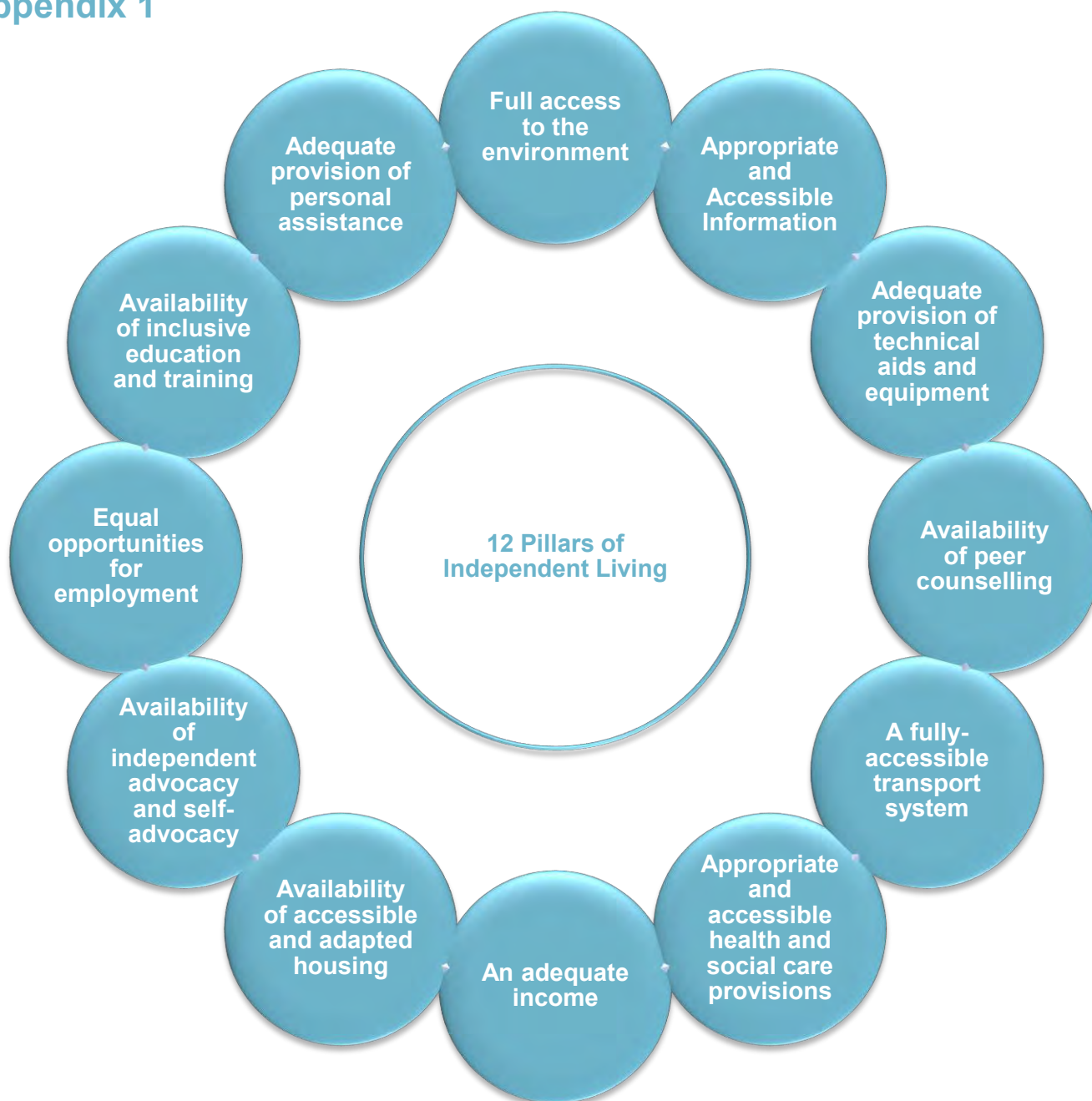
Each JSNA provides information on the following:

- The local picture
- Current provision
- Users views
- Unmet need
- Projected future need
- Key considerations linked to known evidence
- References and further information

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Appendix 1



Supported by:



Adult Autism Strategy Group
All Age Disability Board
Autism Parents Transition Group
Calderdale Housing Associations Group
Children and Young Peoples Autism Group
Disabled Children and Young Peoples Strategy Board
Disability Partnership Calderdale
ISCAL
Learning Disability Partnership Board
Local Offer Calderdale
Making Hebden Bridge Accessible Project
Parents Forum
Pennine Magpie
Special Stars Family Support Group
Todmorden Community Resource Centre
Tough Times Reference Group



How to contact us

www.calderdale.gov.uk/all-age-disability
Tel: 01422 288001